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In accordance with the disclosure requirements of the Electronic Communications and Transactions Act (“ECTA”), Act No 25 of 2005, Medshield makes the following information available to consumers:

The supplier of healthcare benefits is Medshield Medical Scheme a registered medical scheme duly registered in terms of the Medical Schemes Act 131 of 1998 (“the Act”) with registration number 1140 and having its physical address at 288 Kent Avenue, Ferndale, Randburg, telephone number 086 000 2120.

Medshield’s website is situate at www.medshield.co.za and its email address is member@medshield.co.za;

Goods and/or Services: Medshield offers a comprehensive range of affordable and accessible healthcare benefits in terms of the Act.

Terms and conditions of access: Goods and services offered through this website by Medshield are strictly on an “as is” basis. Warranties and representations are hereby expressly excluded. When you register onto this website, you will have to select a password. The password that you select is your responsibility and Medshield suggests that you keep it in a safe place. As your member number and password gives you access to secure and confidential information on the Website, it is important that you do not allow this information to fall into the hands of unauthorised persons.

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In terms of Section 32 of the Act all benefits are determined by the registered Medshield Scheme Rules. The User agrees to be bound by the registered Medshield Scheme rules and indemnifies Medshield against any misrepresentation or omission on the Website.

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Privacy: business transfers: Medshield may enter into business arrangements whereby its member base is one of the more valued assets. In such an event, member Information will be one of the transferable assets.

Privacy: lawful purposes: When Medshield is served with due legal process requiring the delivery of Personal Information, it has the legal duty to abide by that demand, and will do so. Medshield may also impart Personal Information if permitted or required to do so by law.

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ENQUIRIES

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